Home Parenteral Nutrition Framework / IF Bid

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Background

- Scottish HPN tender
- Welsh HPN tender
- Intestinal Failure Strategy for England
Why was it necessary?

- Governance issues
- Inequitable patient access
- Need for quality standards and key performance indicators
- Financial transparency
What have been the issues?

- Capacity – compounding and nursing
- Differences in practice across England
- Lack of take up of the standard processes and templates
- Performance of HCC nursing staff
- Invoicing issues
- Lack of clarity
- Additional item pricing
New Specification
Going Forward

- New HPN specification written
- Comments from users – HCC and Trusts
- Finalised – advertised ~ 25\textsuperscript{th} November 2015
- New standard documents
  - Formulation request and Prescription
  - Patient pathway
  - Patient assessment
  - Patient competencies
  - Nursing competencies
  - Nursing KPI’s
- To be implemented in April 2015
New Specification

- NHS England informed that this is a framework for HPN not Intestinal Failure
- Only items relating to HPN are included – a lot has changed
- HCC can only supply items on the medication and ancillary list
- Nursing care available within the framework has been clarified
- NHS England will only reimburse these items
- Other items can be requested, however this will be paid for by the hospital
How do we decide which HCC to use?

- Capacity issues may be reduced if regions meet to decide which companies to use
- CMU toolkit will be available to assist with this decision making
- Allows HCC to predict the increasing workload and invest in nursing within the region
- Involve regional procurement, homecare staff - this is not just a clinical decision
What support will I have?

- **Within regions:**
  - Regional homecare lead
  - Regional procurement pharmacist
  - Regional programme of care lead (NHSE)
  - Regional specialist commissioning pharmacist (NHSE)

- **Nationally**
  - HPN Stakeholders Group
Standardisation

- One NHSE driver is standardisation of processes by HCC and Trusts
- IF designated centres will have to follow these processes
- NHSE will be looking at our costing data and analysing differences between units
- Where practice is different, this will be challenged
- Are all our practices evidenced based and value for money?
Monitoring homecare companies
Standards

A Strategic Framework for Intestinal Failure and Home Parenteral Nutrition Services for Adults in England.

APRIL 2008

Towards a Vision for the Future

Mark Hackett, CEO, University Hospital Southampton NHS Foundation Trust

Professional Standards for Homecare Services in England

September 2013

Handbook for Homecare Services in England

May 2014
Ten Standards for homecare

**DOMAIN 1**
**THE PATIENT EXPERIENCE**

- STANDARD 1: Patient engagement
- STANDARD 2: Episode of care
- STANDARD 3: Integrated care

**DOMAIN 2**
**IMPLEMENTATION AND DELIVERY OF SAFE AND EFFECTIVE HOMECARE SERVICES**

- STANDARD 4: Effective use of homecare medicines
- STANDARD 5: Homecare medicines expertise
- STANDARD 6: Safe use of homecare medicines
- STANDARD 7: Supply and use of homecare medicines

**DOMAIN 3**
**GOVERNANCE OF HOMECARE SERVICES**

- STANDARD 8: Leadership
- STANDARD 9: Governance and financial management
- STANDARD 10: Workforce
Key Performance Indicators

- National Service KPIs developed by the National Homecare Medicines Committee (NHMC)
- HCC should be supplying these to your hospital on a monthly basis
- Separate nursing KPIs should also be provided monthly
- Should be reviewed at least quarterly with HCC
Monitoring companies

- Keep records of incidents and complaints
- Complete Datix reports
- Quarterly review meetings
  - Service aspects
  - Quality aspects
  - Financial aspects
- Ensure hospital is working to appropriate homecare standards
- Highlight ongoing issues to regional leads